

	<h2 style="color: #0070C0;">Pathway: How Can I Get Help With Utility Bills?</h2>
Date	January 22, 2014
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Authors	Tony Aloise, tony.aloise@hotmail.com
Programs	<ul style="list-style-type: none"> • Low Income Home Energy Assistance Program (LIHEAP) has two components: <i>subsidy and crisis</i>. The Kentucky LIHEAP program helps approximately 150,000 Kentucky families pay their heating bills each winter. The U.S. Department for Health and Human Services allocates funding to Kentucky through the Cabinet for Health and Family Services, which contracts with Community Action Agencies across the state to receive LIHEAP applications and provide recipient benefits. Click here for brochure. LIHEAP eligibility is up to 130% of poverty. <ul style="list-style-type: none"> ○ <i>Subsidy</i> operates in November and December; it is a benefit based on income and fuel type. ○ <i>Crisis</i> operates January through March (or until the funding is expended). The customer must have a cutoff notice or be within 5 days of running out of fuel (if, for example, the customer used propane). • Duke Energy sponsors WinterCare and Energy Assistance Program (EAP). The first is a donation-based program funded by Duke Energy customers, employees and shareholders. Duke Energy contributes \$25,000 and will match up to \$25,000 in customer contributions to assist those in need with winter heating bills. EAP is paid with “meter funds”. • Other smaller programs are Kenton County Human Service Funds and Sr Funds for Kenton and Boone Counties.
Steps	<ul style="list-style-type: none"> • To apply for any of the above, contact NKCAC; you may need the following: <ul style="list-style-type: none"> ○ Recent copy of your utility bill. ○ A recent payroll stub or other proof that shows your current gross income. ○ Documentation showing income from Social Security, Unemployment Insurance, Pension Funds, disability, etc. ○ Social Security cards for all persons living in your household. ○ Proof of U.S. citizenship or permanent residence.
Local Resources	<ul style="list-style-type: none"> • NKCAC administers all of the above programs. Offices locations: <ul style="list-style-type: none"> ○ KENTON: 315 East 15th Street, Covington, KY 41011, 859- 291-8607 ○ BOONE: 6555 Nicholas Street, Suite A2, Florence, KY, 859-586-9250 ○ CAMPBELL: 437 West 9th Street, Newport, KY, 859-431-4177
Other Resources	<ul style="list-style-type: none"> • Many other “local” (many church-based) agencies can be contacted in an emergency including United Ministries, Brighton Center, Salvation Army and St. Vincent’s DePaul. See the SNA Low Income Resources manual. See the Rent, Utilities and Financial Assistance section starting on page 93.
Other Information	<ul style="list-style-type: none"> • Occasionally the state will open a summer program, too. • Click here for a link to Duke Energy’s energy assistance programs.